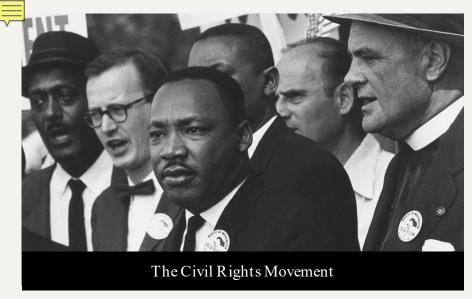


## THE SCIENCE OF PERSUASIONALLY

September 30, 2025







Mothers Against Drunk Driving



The Climate Movement



Black Lives Matter

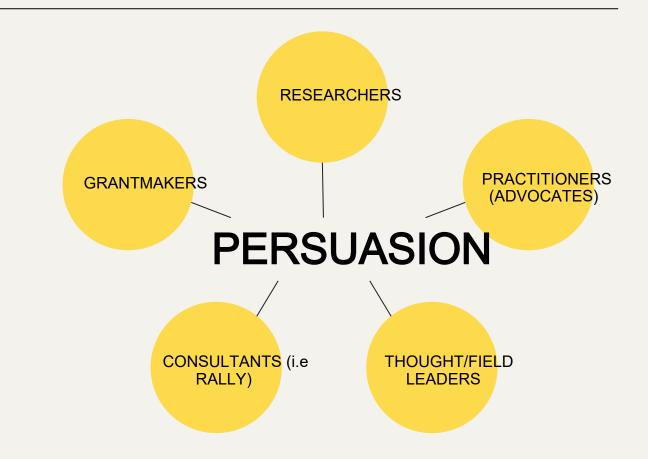




## WHY PERSUASION?

RALLY sought to understand how might we deepen our knowledge of what social sciences can teach us about persuasion to inform our work, share with clients and teach within our industry?

We began with persuasion because it is core to all the work we do as an advocacy firm.



3



#### **CHALLENGE**

How might we leverage what the social sciences understand about persuasion to enrich the field of advocacy?

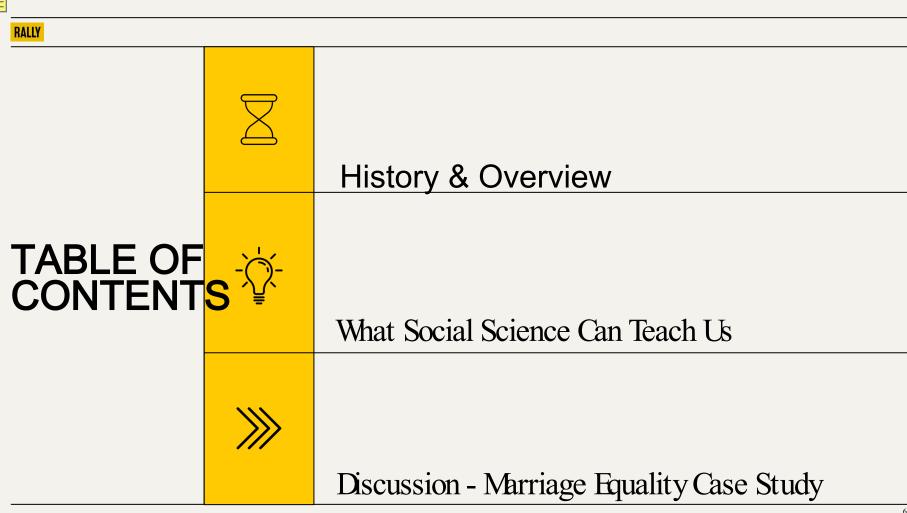


#### **METHODOLOGY**



- Partnered with Dr. Nichole
   Argo, a social psychologist who works at the intersection of science and practice
- Her work on intergroup dynamics has been published in leading journals; co-author of "The State of Belonging in America"
- Founder and Co-Director of the Needham Resilience Network

(NRN)





SOCIAL IDENTITY & THE BRAIN

RATIONALITY & THE BRAIN

**EMOTIONS**& THE BRAIN

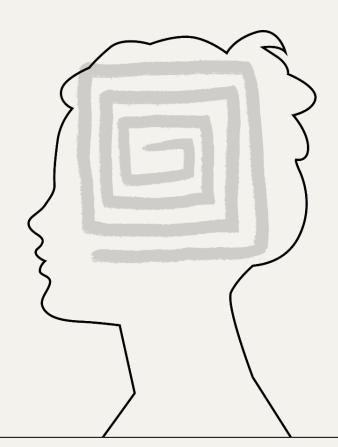
# HISTORY & OVERVIEW



### RATIONALITY & THE BRAIN

Up until mid-20th century, social scientists saw individuals as "rational actors"—

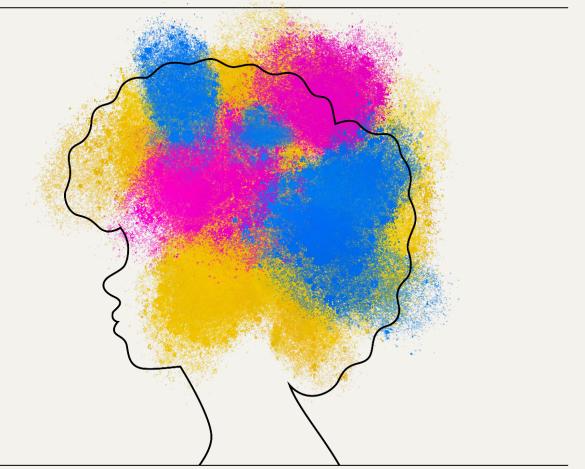
logical, selfinterested and calculating decision makers





## **EMOTIONS** & THE BRAIN

By the 21st century, scientists understood that **emotionscan** prompt and shape **beliefs** and that emotion informs rationality itself.





## SOCIAL IDENTITY & THE BRAIN

Now, we understand that social context and social identity shapes decision-making.





# WHAT SOCIAL SCIENCE CAN TEACH US





Emotions > facts



Audience identity



Norm pressure



Sacred values



Social currency



Storytelling + engagement



Find the right emotion







Audience identity



Norm pressure



Sacred values



Social currency



Storytelling + engagement



Find the right emotion



**RALLYISM** 

## Facts Don't Persuade



PRINCIPLE #1

# Our Brains Privilege EMOTIONS OVER FACT



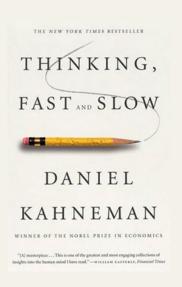




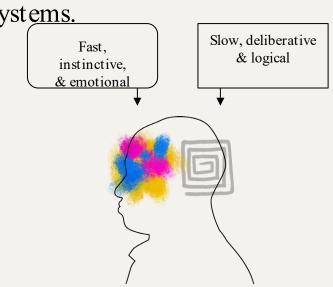


Our Brains Privilege Emotions Over Facts

#### HOW OUR BRAINS PROCESS INFORMATION



Our brains function with two systems.



Human judgement is dominated by emotional responses.

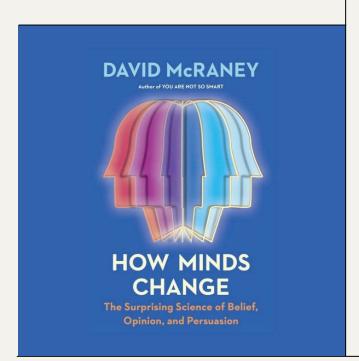






Our Brains Privilege Emotions Over Facts

#### **HOW MINDS CHANGE**





The only way to change someone's mind is by making them change their own mind

They must analyze relevant experiences from their own lives that they have never considered before..."







Our Brains Privilege **Emotions Over Facts** 



Framing Effect Theory is a cognitive bias, HOW BRAINS USE SHORTCUTS introduced by psychologists Daniel Kahneman and Amos Tversky

> The Framing Effect Theory posits that **it's** not what you say, but how you say ithat matters.

A common shortcut: **favoring something** framed as positive, versus negative e are more concerned about avoiding loss than an equivalent gain.





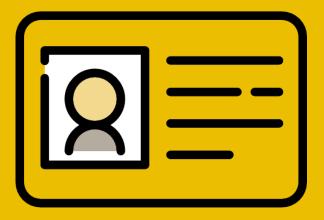


**RALLYISM** 

## Meet Our Audience Where They Are

PRINCIPLE #2

## SPEAK TO OUR AUDIENCE'S IDENTITY









Speak To Our Audience's Identity

#### **EXPLAINED**



## When our sense of social identity is active, our individual perceptions, emotions and behaviors change

#### We tend to:

- Favor our own group members over others;
- See our own group members as more human;
- Perceive events and groups around us through our social identity;
- Follow the norms of our social group more than our own individual beliefs.







**RALLYISM** 

## PeerPressure Works



PRINCIPLE #3

## AND SO DOES NORM PRESSURE









Don't Forget Norm Pressure

### WAYS TO REINFORCE, SHIFT OR CREATE NORMS



Humans follow the norms of our social group more than their own individual beliefs or attitudes.

Norms are ways for us to connect with our social group, to feel that we belong.

But telling people not to engage in a negative action can promote that negative action.



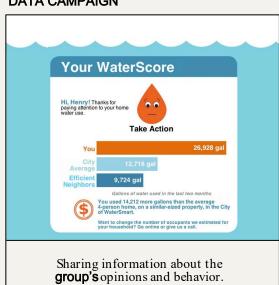




Don't Forget Norm Pressure

#### **EXAMPLES**

#### CALIFORNIA NEIGHBORHOOD WATER DATA CAMPAIGN



#### NFL STAR PROMOTES GOWACCINE



Leveraging an influential **individual** to shape perceptions of norms.

#### SCOTUS DECISION ON MARRIAGE EQUALITY



Shifting norms through credible sources and institutions.





Emotions > facts



Audience identity



Norm pressure



Sacred values



Social currency



Storytelling + engagement



Find the right emotion



**RALLYISM** 

# Speak to Existing Values



PRINCIPLE #4

## CONNECT TO SHARED VALUES







Connect to Shared Values

#### NAVIGATING SACRED VALUES



Sacred values are "moral rules" that our brains process as obligations, rather than choices

You can't challenge the sacred value. You can:

- Show the sacred value has shifted within the social group;
- Shift priority from one sacred value to another.





Emotions > facts



Audience identity



Norm pressure



Sacred values



Social currency



Storytelling + engagement



Find the right emotion



**RALLYISM** 

## The Messenger Matters



PRINCIPLE #5

## SOCIAL CURRENCY MATTERS









Social Currency Matters

#### **EXPLAINED**



Individuals with disproportionate influence within specified social identity group are critical in shaping and shifting norms.

These individuals can even be fictional — especially if prototypical of that group.







Emotions > facts



Audience identity



Norm pressure



Sacred values



Social currency



engagement



Find the right emotion



**RALLYISM** 

# Storytelling as Strategy

PRINCIPLE #6

# STORYTELLING NEEDS ENGAGEMENT





### RALLY



Storytelling Needs Engagement

## **EXPLAINED**



Storytelling can increase empathy and mutual understanding, set new norms, and provide motivation for change. But storytelling alone is insufficient.



### RALLY

## PERSUASION + ADVOCATIVINg the science of persuasion



Emotions > facts



Audience identity



Norm pressure



Sacred values



Social currency



Storytelling + engagement



**RALLYISM** 

# Make It Emotional



PRINCIPLE #7

# FIND THE RIGHT **EMOTIO**





#### RALLY



Find the Right Emotion

## **EXPLAINED**



Emotions can prompt and shape beliefs as much as they are shaped by them.

But no one emotion works for everyone in every situation.

Find the right emotion.







Find the Right Emotion

## **EXPLAINED**



**Hope**= Effective



Sadness
Worse Perceived
Outcomes



Hate & Moral Outrage = Contagious



Fear=
Grabs Attention, but
Paralyzing



**Anger** = Mobilizing but Leads to Fatigue





Empathy=
Potential Backfire



# DISCUSSION





## PERSUASION + ADVOCATIVINg the science of persuasion



Emotions > facts



Audience identity



Norm pressure



Sacred values



Social currency



Storytelling + engagement



Find the right emotion







Our Brains Prioritizes Emotions Over Facts

## EMOTIONS > FACTS











Our Brains Prioritizes Emotions Over Facts

### **EMOTIONS > FACTS**



"For decades, the gay rights movement emphasized the countless rights and benefits that came with marriage. But that legal frame, including the word 'rights,' didn't work.

So we worked very hard to get our own team, our partners, the media, and politicians to shift to emphasizing that particular authentic message, the one this next swath of potential supporters needed to hear. That was the famous shift from benefits to love. And that shift did indeed build public support from about 53% in 2010 to 63% by 2015, not because what we had done before didn't work, but because it wasn't what the next people needed to hear..."

- Evan Wolfson, Executive Director, Freedom to

Marry 48







Speak to Audience's Identity

## **AUDIENCE IDENTITY**





Parents







Speak to Audience's Identity

## **AUDIENCE IDENTITY**





## Sister of Utah Couple: Faith, Family and the Freedom to Marry

SHANA ELMER • SPANISH FORK, UT



Faith Community







Don't Forget Norm Pressure

## REINFORCING A NORM OF ACCEPTANCE





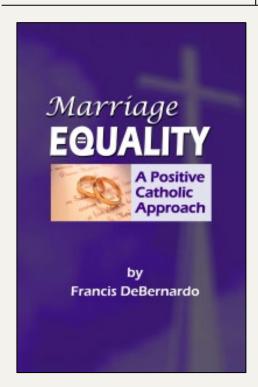






Don't Forget Norm Pressure

## ESTABLISHING A NEW NORM IN THE FAITH COMMUNITY





## Austin American-Statesman

## Austin church won't hold weddings until it can marry same-sex couples

Elizabeth Findell,Eric Webb efindell@statesman.com
Published 12:01 a.m. CT Sept. 30, 2017 | Updated 2:10 p.m. CT Sept. 25, 2018



WISCONSIN CONGREGATIONS TO PRAY FOR FREEDOM TO MARRY FOR SAME-SEX COUPLES







Connect to Shared Values

## **LEADING WITH LOVE**











Social Currency Matters

## INFLUENTIAL INDIVIDUALS



"My involvement in this case has generated a certain degree of consternation among conservatives. How could a politically active, lifelong Republican, a veteran of the Ronald Reagan and George W. Bush administrations, challenge the 'traditional' definition of marriage and press for an 'activist' interpretation of the Constitution to create another 'new' constitutional right?

#### [...]

Many of my fellow conservatives have an almost knee-jerk hostility toward gay marriage. This does not make sense, because same-sex unions promote the values conservatives prize. Marriage is one of the basic building blocks of our neighborhoods and our nation. [...] The fact that individuals who happen to be gay want to share in this vital social institution is evidence that conservative ideals enjoy widespread acceptance. Conservatives should celebrate this, rather than lament it "

#### - Theodore B. Olson







Social Currency Matters

## INFLUENTIAL INDIVIDUALS

## Activism convinced just enough Republicans to support same-sex marriage

LGBTQ conservatives spent decades building a case that enabled the Respect for Marriage Act to pass



Sens, Tammy Baldwin (DWis.), Susan Collins (R-Maine), Rob Portman (R-Ohio) and Kyrsten Sinema (D-Ariz.) attend a news conference after the Senate passed the Respect for Marriage Act in Washington on Nov. 29. (Elizabeth Frantz for The Washington Post)



## Republicans Sign Brief in Support of Gay Marriage

By Sheryl Gay Stolberg

Feb. 25, 2013

LOBBYING

## A GOP voice for gay marriage

BY SARAH FERRIS - 07/07/15 6:00 AM ET



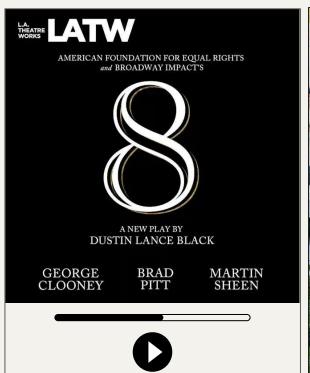


#### **RALLY**



Storytelling Needs Engagement

## STORIES MAKE CONCEPTS TANGIBLE















Find the Right Emotion

## WHAT DO YOU SEE?









## THANK YOU!

ASK US FOR THE FULL OR CONDENSED REPORT!

## CONTACT INFORMATION

Amy Clark aclark@wearerally.com



# APPENDIX







Speak To Our Audience's Identity

## **EXAMPLES**

#### MOMS DEMAND ACTION



Organization appeals to **parental** identity for gun safety.

#### #CRIPTHEVOTE



Online movement that activated disabled people, **leveraging shared identity** for political impact.

#### GLAAD (Gay & Lesbian Alliance Against Defamation



Organization focuses on **LGBTQ+ identity**, harnessing advocacy power through shared experiences.







Storytelling Needs Engagement

## **EXAMPLES**

#### H.E. BUTT FOUNDATIONARED TABLES



Community members join together for a shared meal to **bridge social divides** and discuss the complex realities that shape their city.

#### STORYCORPONE SMALL STEP









Find the Right Emotion

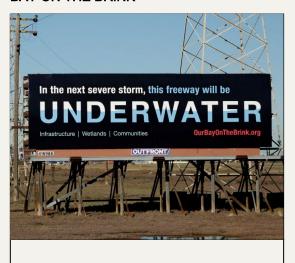
## **EXAMPLES**

#### COVID VACCINES CAMPAIGN



Appeals to emotions of hope and happiness.

#### **BAY ON THE BRINK**



Environmental campaign leveraged fear.

#### ANTITOBACCO CAMPAIGN









Storytelling Needs Engagement

## **EXAMPLES**

#### SHIP IT ZEROAMAZON ACTIVATION



Students age 7-15 held a climate teach-in at Amazon HQ, telling the story of the impacts of shipping pollution.

#### THE MARCHMMERSIVE EXPERIENCE



Virtual reality experience and exhibit invites visitors to experience Dr. Martin Luther King Jr's "I Have a Dream" speech.







Social Currency Matters

## **EXAMPLES**

#### MEN IN #METOO MOVEMENT



Guys, it's our turn.

After yesterday's endless #MeToo stories of women being abused, assaulted and harassed, today we say #HowlWillChange.

9:15 PM - Oct 16, 2017

♀ 269 ♀ 2,501 ♡ 6,714

Men speaking up about sexual assault has **outsized impact among men.** 

#### BARBIE ANTRACISM VLOG



Barbie has strong social currency among young girls.

#### CHINOOK JUSTICE CAMPAIGN



Campaign mobilized likely advocates through influencer popular among indigenous allies.



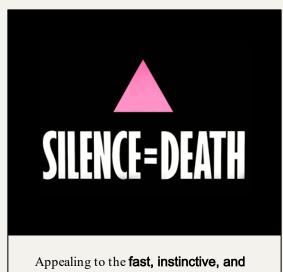




Our Brains Privilege Emotions Over Facts

## **EXAMPLES**

#### AIDS ADVOCACACT UP



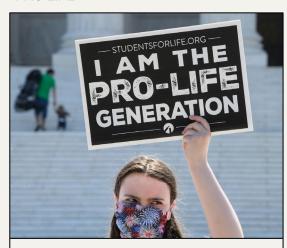
emotional part of our brains.

#### **#METOO MOVEMENT**



Changing minds by helping people **unpack** their own life experiences.

#### "PRO LIFE"



Leveraging cognitive shortcuts that favor things framed positively.







Connect to Shared Values

## **EXAMPLES**

#### **WE BELIEVE**



Campaign frames book bans and educational gag orders as infringement on freedom.

#### **COVID19 VACCINES**



#### INDIAN CHILD WELFARE ACT



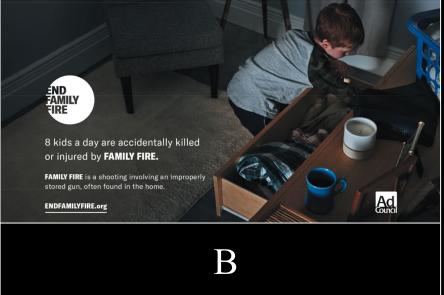
Campaign unites audiences via shared value of **family preservation.** 

## SAME ISSUE, DIFFERENT APPROACHES

Based on today's learning, which ad is most effective?

History & Overview





## SAME ISSUE, DIFFERENT APPROACHES

Based on today's learning, which ad is most effective?





A

 $\mathbf{B}$ 

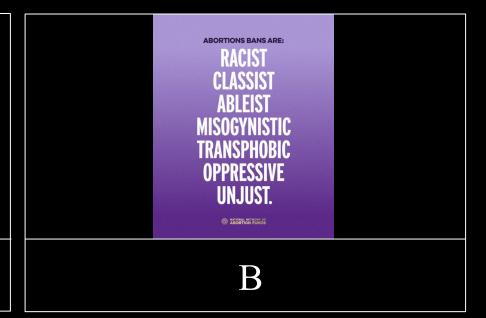
## SAME ISSUE, DIFFERENT APPROACHES

Based on today's learning, what principles are at play here?

History & Overview



A







Our Brains Prioritizes Emotions Over Facts

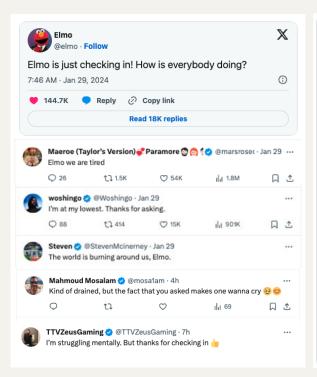
## **EXAMPLE**



X González's "We Call BS" emotionally **moving speech**fter the Parkland High School shooting **mobilized allies**to take action on gun violence with March For Our Lives.









Elmo's viral tweet **reinforced the norm** of checking in with one another and openly talking about mental health.

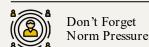


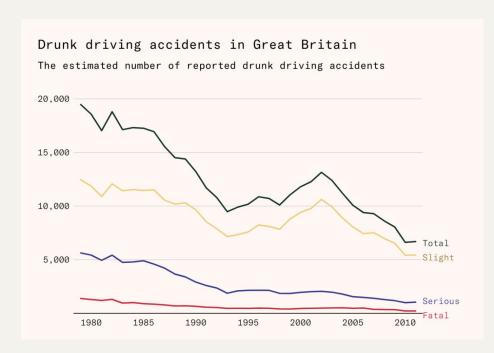




This public service annoucement is aimed at **shifting norms** of men to speak up when they hear other men victim blame survivors and trivialize sexual assault.







**\*Source:**Bowman, Nick. "How the war on drunk driving was won." Works in Progress. 17th May, 2024.

".. above all, driving while drunk has become stigmatized.

This stigma didn't come from nowhere. Governments across the Western world, along with many civil society organizations, engaged in campaigns about the risks of drunk driving. And they didn't just talk. Tens of thousands of people faced criminal sanctions, and many were even put in jail.

Two underappreciated ideas stick out from this experience. First, deterrence works: incentives matter to offenders much more than many scholars found initially plausible. Second, the long-run impact that successful criminal justice interventions have is not primarily in rehabilitation, incapacitation, or even deterrence, but in altering the social norms around acceptable behavior.









This ad for the 30x30 conservation initiative appeals to Americans' sense of shared ownership and pride over their American lands

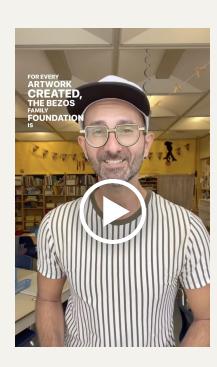






Social Currency Matters

## **EXAMPLE**



@Monsieur\_Steve\_ was an ideal influencer for an education campaign targeting teachers because, as teacher himself providing resources to an audience of teachers, he has **strong social currency** among the campaign's core audience.







When Fortnite hosted an immersive Alzheimer's simulator on the platform to raise awareness among Gen Z gamers, it exemplified a powerful engagement technique to accompany storytelling.





Speak to Audience's Identity

### **EXAMPLES**



Speaking to faith communities to connect climate action with religious rituals and holidays.

Image credit (left to right): Dayenu, Catholic Climate Covenant, and Wisconsin Green Muslims

#### RALLY



## **EXAMPLE**



Video illustrates the transgender experience, exuding joy.









